



### Important information

Medicare two-way is an Australian Government initiative designed to make lodging private health fund claims easier for people with private health insurance. Under Medicare two-way you can lodge all your in-hospital and ancillary claims either with your participating private health fund or with Medicare.

There are over 35 private health funds participating in Medicare two-way. A complete list is available at [www.medicareaustralia.gov.au](http://www.medicareaustralia.gov.au) > **For individuals and families > Claims and cover > Medicare two-way**

### Assistance

If you need assistance completing this form call **132 011** (call charges may apply) or go to [www.medicareaustralia.gov.au](http://www.medicareaustralia.gov.au) > **For individuals and families > Claims and cover > Medicare two-way**

Medicare staff can advise you about participating private health funds but cannot answer private health fund enquiries.

If you have questions about private health fund claims, contact your private health fund.

### Health fund member's details

**1** Name of private health fund

**2** Health fund membership number

**3** Family name

**4** First given name

**5** Postal address   
Postcode

**6** Do you want this recorded as your permanent postal address? No   
Yes

**7** Phone number

### Claiming the fund medical gap benefit

The fund medical gap benefit is the difference between the Medicare benefit and the Medicare schedule fee that your private health fund will pay for in-hospital services.

**8** Do you want to claim the fund medical gap benefit? No  **Go to 13**  
Yes

**9** Hospital name

**10** Is this a public hospital? No  **Go to 12**  
Yes

**11** Did you elect to be treated as a private patient? No   
Yes

**12** Date of hospitalisation From  /  /  to  /  /

### Ancillary claim details

Ancillary services are services such as dental, optical and physiotherapy. Ancillary claims do not attract a Medicare benefit. However, as part of the Medicare two-way service, you are able to complete a Medicare Two-way claim form. Attach all original accounts with receipts if paid and lodge your ancillary claim at a Medicare office. Your claim will be forwarded to your private health fund for processing.

**13** Are you making a claim for any ancillary services? No  **Go to 15**  
Yes

**14** Ancillary claim details

Member's first given name	Services provided by	Account paid?
<input type="text"/>	<input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
<input type="text"/>	<input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
<input type="text"/>	<input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>

**Signature required overleaf** ▶▶

## Declaration

### 15 I hereby claim benefits for the professional services to which this claim relates and

#### I authorise:

- my private health fund to contact the provider of any professional service for clarification of any details in this claim
- Medicare Australia to forward my Medicare statement of benefit for in-hospital services associated with the attached Medicare claim form electronically or manually to my private health fund.

#### I declare that:

- I have paid for, or am liable to pay, the expenses for these services
- there is no entitlement to claim compensation or damages from any other source
- the services were not for the purpose of health screening, superannuation entry or a health examination requested by an employer
- the information on this form is correct.

Health fund member's  
signature



Date

## Privacy note

The information on this form will be used to assess private health insurance benefits payable for services rendered and to update membership records. The collection of this information is authorised by the *Health Insurance Act 1973* and/or *Dental Benefits Act 2008*. This information may be disclosed to the Department of Health and Ageing, Centrelink, Department of Veterans' Affairs, other government departments, the relevant private health funds or as authorised or required by law.

## Lodging your claim

### Lodging your claim at a Medicare office

Complete a Medicare claim form and a Medicare Two-way claim form available at your local Medicare office or go to [www.medicareaustralia.gov.au](http://www.medicareaustralia.gov.au) > **For individuals and families > Claims and cover > Medicare two-way**

Attach your original accounts with receipts if the accounts have been paid.

Medicare will process your Medicare claim and forward your private health fund claim to your private health fund for processing. Private health fund payments will be paid by either cheque or Electronic Funds Transfer (EFT). To receive payment by EFT register your bank account details with your private health fund. You will need to enquire with your private health fund if they offer EFT facilities.

### Lodgement

Send your completed form with attachments to:

**Medicare Australia**  
**GPO Box 9822**  
in your capital city

or place in the drop box at your local Medicare office.

### Lodging your claim at a private health fund

Complete your private health fund's claim form as well as a Medicare claim form available from your private health fund, at your local Medicare office or go to [www.medicareaustralia.gov.au](http://www.medicareaustralia.gov.au) > **For individuals and families > Claims and cover > Medicare two-way**

Attach your original accounts with receipts if the accounts have been paid and lodge your completed forms and attachment with your private health fund. Your private health fund will forward your Medicare claim to Medicare for processing. Your claim will then be processed by Medicare and your private health fund.